

deliVerea

Product feature

# Carrier Backup

# Carrier Backup

Thanks to Carrier Backup, you can set up a **backup carrier** that will be automatically activated in case our tracking system detects inconsistencies related to the carrier you work with on a regular basis.

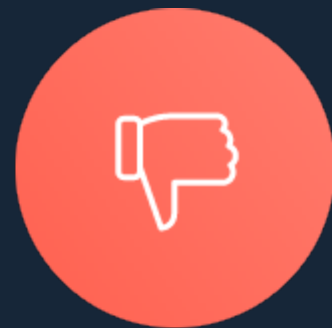
This way, your logistics become **unstoppable**.



**Carriers may undergo service downtime or interruptions, causing delays or preventing the shipment documentation process from being carried out.**



Generates uncertainty



Poor service impression



Does not consider any contingency



Interrupts operations



Slows down logistics

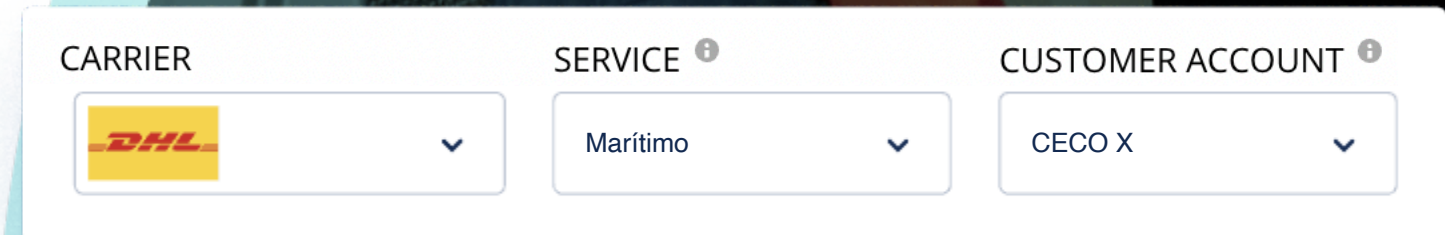
## The backup carrier service makes it possible to:

- Have a **contingency plan** that guarantees your core operations are carried out in the event of incident.
- Ensure that your **preparation flow will continue** to work during the peak season.


Have a **notification system** that proactively informs

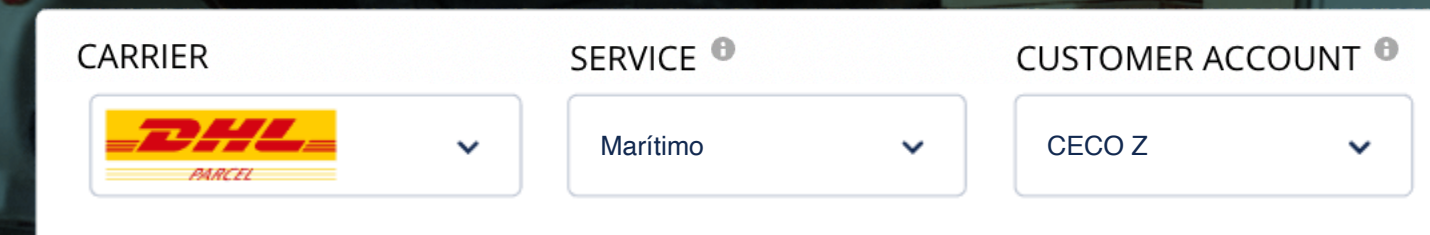
- about the status of the infrastructure of carriers integrated into Deliverera.

- **Continuous and centralized tracking** of the carrier network status through the application.




A screenshot of a web interface showing three dropdown menus for carrier selection. The first menu is labeled 'CARRIER' and shows the DHL logo. The second menu is labeled 'SERVICE' and shows 'Marítimo'. The third menu is labeled 'CUSTOMER ACCOUNT' and shows 'CECO X'. A double-headed arrow icon is positioned below the first two menus.

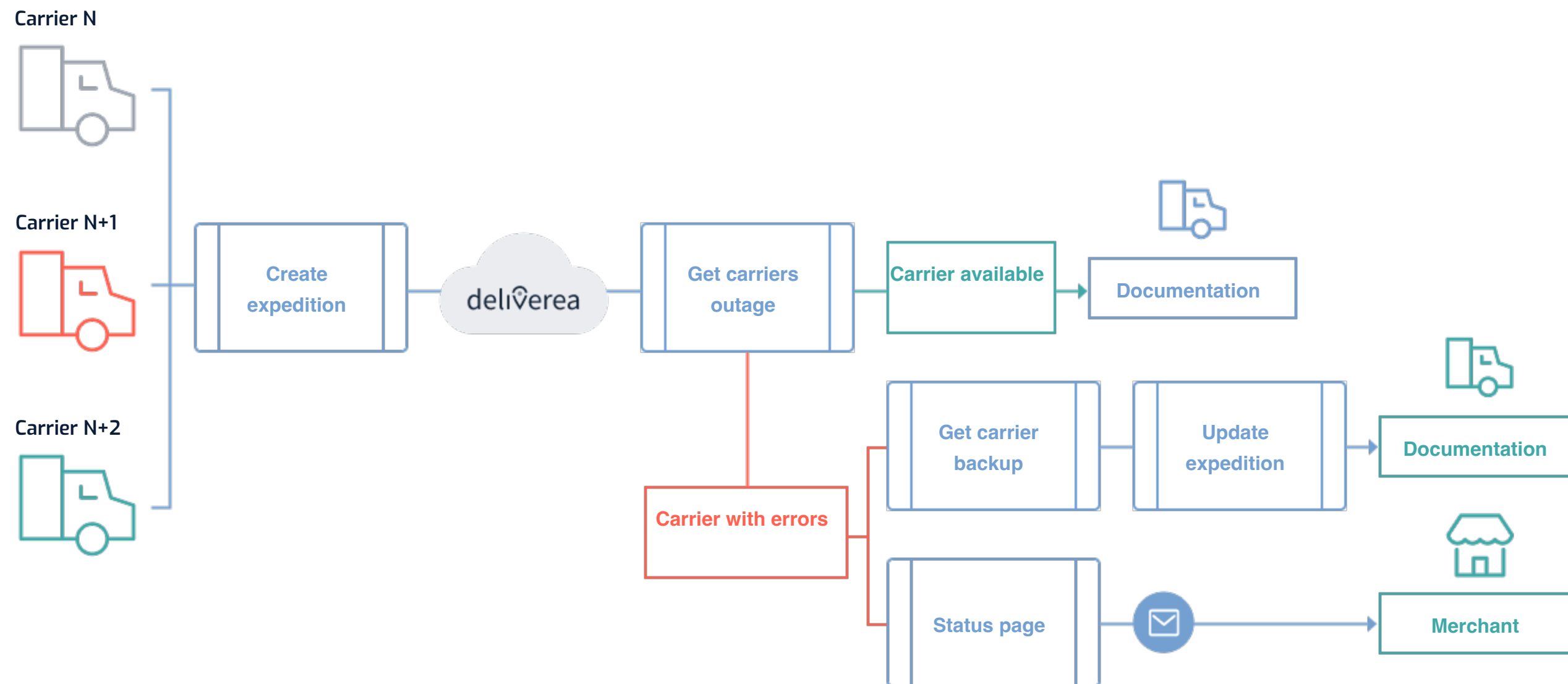
CARRIER	SERVICE ⓘ	CUSTOMER ACCOUNT ⓘ
 ▼	Marítimo ▼	CECO X ▼



A screenshot of a web interface showing three dropdown menus for carrier selection. The first menu is labeled 'CARRIER' and shows the DHL logo with 'PARCEL' written below it. The second menu is labeled 'SERVICE' and shows 'Marítimo'. The third menu is labeled 'CUSTOMER ACCOUNT' and shows 'CECO Z'.

CARRIER	SERVICE ⓘ	CUSTOMER ACCOUNT ⓘ
 ▼	Marítimo ▼	CECO Z ▼

# Technical flow



## Use cases



### **Customers with continuous preparation flow**

Recommended to guarantee service availability for customers who cannot stop their operations.



### **Peak season**

A contingency plan in case the carrier's infrastructure is overloaded due to the volume of shipments made by all customers.



### **Customers with agreed delivery service levels**

Customers who make a delivery commitment subject to penalties for non-compliance.

# Product Department



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